

**From:** Neil Clayden [<mailto:Neil@glaziershall.co.uk>]  
**Sent:** 25 February 2014 09:10  
**To:** Towers, Rebecca  
**Subject:** RE: Public Access to Cathedral Square

Hi Rebecca

My main point of concern with gating the square is that this is a means of fire escape from both Glaziers Hall and 2 London Bridge and therefore any gating would have to employ emergency egress onto Montague Close. I tend to agree in that although I sympathise with the residents of Minerva House, I do not agree that it is practical or necessary to gate off the square. Increased CCTV surveillance I believe is the happy medium on this, if not to further monitor any issues that are being reported. It is also fair to say that as a business that operates, during night time hours, I have never noticed or been made aware of any major disturbances on the square.

I hope this helps

Kind Regards, Neil.

**Neil Clayden**  
**Operations Manager**  
**Glaziers Hall**  
9 Montague Close  
London Bridge  
London  
SE1 9DD

T: +44 (0) 20 7940 7021  
F: +44 (0) 20 7407 6036  
E: [neil@glaziershall.co.uk](mailto:neil@glaziershall.co.uk)  
W: [www.glaziershall.co.uk](http://www.glaziershall.co.uk)

**From:** Samantha Enstone [<mailto:samantha@glaziershall.co.uk>]  
**Sent:** 10 April 2014 16:34  
**To:** Towers, Rebecca  
**Subject:** FW: Public Access to Cathedral Square

Dear Rebecca

Cathedral Square is an important area within our immediate neighbourhood offering an open and impressive space for residents, business and visitors

Our corporate clients arrive early for meetings and start from 7.30am-the square as a clean and safe environment ensures a positive impression for the area and for Glaziers Hall. On this point, any changes to ensure safety and a clean square are in all our interests. The most common complaint we received from clients is unclean steps leading from London Bridge and previous night litter in the Square

The practicality of gating I am unsure of, as fire exits lead directly onto the square from our building and 2 London Bridge which we must have. Does Minerva House have an emergency

exit into the square ? Gating to exclude the fire exit is a solution perhaps? CCTV is also an excellent suggestion

Glaziers Hall welcomes a maintained and safe environment for all in Cathedral Square , as it adds to our reputation and a positive environment for our staff and clients within a wonderfully old part of London. We will support our community and Southwark Council in any way possible to achieve this

Kind regards

Samantha